

Government of India (Bharat Sarkar)
Ministry of Railways (Rail Mantralaya)
(Railway Board)

No. 2010/TG-V/72/P/01

New Delhi, dated 27.01.2017

**Chief Commercial Managers,
All Zonal Railways.**

(Commercial Circular No. 11 of 2017)

Sub: Checking of tickets during night time in reserved coaches.

Please refer to this office letter of even No. dated 25.08.2010 (Commercial Circular No. 78 of 2010) on the subject quoted above. The matter has been reviewed and the modified instructions on this account are as under:-

- i. Checking staff should be suitably instructed that tickets in reserved coaches should normally be checked between 0600 hours and 2200 hours.
- ii. In case of reserved passengers tickets should be checked initially after passengers board the trains to begin their journey.
- iii. Bonafide reserved passengers whose tickets have already been examined and verified should not be disturbed between 2200 hours and 0600 hours without a valid reason. However, since the overall responsibility of not permitting any unauthorised passenger in the coach lies with the ticket checking staff, if any unauthorised passenger is found in the coach, this provision cannot be taken as a plea for the same.
- iv. Checks can also be made between 2200 hours and 0600 hours in the following circumstances:-
 - a) In case where train departs from originating station on or after 2200 hours;
 - b) the passengers who have to perform their journey between 2200 hours and 0600 hours;
 - c) where tickets have not been checked after boarding.

However, care should be taken by the ticket checking staff that the passengers are not be unduly disturbed during the night time.

- v. Reserved coaches can also be checked between 2200 hours and 0600 hours in case Vigilance Department have any doubt/have sourced information about some suspicious activity/unauthorized carrying of passengers. It may, however, be ensured that it should be done with the least inconvenience to the passengers.

2. It is also clarified that in the year 2010 the last circular No. issued was 66 and the No. 78 to the Circular referred to above was given inadvertently and was not uploaded on the website. However, this circular has been uploaded on the website with the remarks that no circular between 67 and 77 were issued in 2010.

V.S.P.
11/11/17

(Vikram Singh)
Director Passenger Marketing
Railway Board

Copy to:

1. CCM/PMs and CCM/PSs, all Zonal Railways.
2. ADG/PR, EDVT, DVT, Railway Board.
3. MD/IRCTC, Bank of Baroda Building, Parliament Street, New Delhi.
4. Dy. Comptroller & Auditor General of India (Railways), Room No. 224, Rail Bhawan, New Delhi.
5. FA&CAO of Indian Railways.
6. Principal Director of Audit, all Indian Railways.
7. General Manager/PRS-I, CRIS, Chanakyapuri, New Delhi.
8. Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
9. The Principals, Zonal Training Centers, Central Railway, Bhusaval, Eastern Railway, Dhanbad, Northern Railway, Chandausi, NE Railway, Muzaffarpur, NF Railway, Alipurduar, Southern Railway, Trichy, South Central Railway, Maula Ali, SE Railway, Sini, Western Railway, Udaipur.
10. Director, Indian Railway Institute of Transport Management, Hardoi Bypass Road, Manak Nagar, Luknow-2260011.
11. General Secretary, National Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
12. General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
13. Secretary General, Federation of Railway Officers Association (FROA), Room No.370, Rail Bhawan, New Delhi.
14. Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No. 268, Rail Bhawan, New Delhi.
15. Secretary General, All India RPF Association, Room No.256-D, Rail Bhawan, New Delhi.
16. CTM, Metro Railway, Metro Rail Bhavan, 33/1, J L Nehru Road, Kolkata-71.